

### Anonymous Visitor Feedback Survey

Please complete both sides of this survey before you leave. Your feedback will remain anonymous and unattributable in accordance with the confidentiality of the Ombuds Services for Staff program. **Thank you!**

1. How long have you had this concern?
  - a. 0 to 6 months
  - b. 7 to 18 months
  - c. Over 18 months
  
2. Please indicate what you would have done without Ombuds Services for Staff (*Circle all that apply*)
  - a. I would not have talked to anyone about the issue
  - b. I would have spoken to co-workers
  - c. I would have made a complaint within UNM (HR, OEO, Compliance, Internal Audit)
  - d. I would have brought the issue to someone outside UNM
  - e. I would have changed positions within UNM
  - f. I would have left UNM
  - g. Other \_\_\_\_\_
  
3. Who referred you to Ombuds Services for Staff with regards to your current situation?  
(*Circle all that apply*)
  - a. Self
  - b. Co-worker
  - c. Supervisor
  - d. Supervisee/Direct Report
  - e. HR
  - f. CARS
  - g. Other \_\_\_\_\_
  
4. How did you **first learn** about Ombuds Services for Staff? (*Circle all that apply*)
  - a. Supervisor
  - b. Co-worker
  - c. Friend
  - d. Ombuds presentation and/or training
  - e. Website
  - f. UNM Training or Orientation
  - g. Staff Council
  - h. HR
  - i. CARS
  - j. UNM Policy
  - k. Previous experience with Ombuds Services
  - l. Other \_\_\_\_\_

5. How long have you been employed in your current position?
  - a. 0 to 6 months
  - b. 7 months to 2 years
  - c. 2 to 5 years
  - d. 5 to 10 years
  - e. 10 to 15 years
  - f. 15 or more years
  
6. Please rate your interaction with Ombuds Services for Staff for this visit.
  - a. Not good
  - b. Good
  - c. Very good
  
7. Did you review a Privacy Agreement?
  - a. Yes
  - b. No
  
8. Did you feel heard while you were here?
  - a. Yes
  - b. No
  
9. Did you receive new perspective **OR** useful information here?
  - a. Yes
  - b. No
  
10. Did the process seem fair and impartial?
  - a. Yes
  - b. No
  
11. Would you recommend Ombuds Services for Staff to others?
  - a. Yes
  - b. No

12. Additional comments/suggestions:

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